

Privacy Statement

E Funding Pty Ltd (ABN: 61 145 999 828), trading as iinvoice ("iinvoice") values your privacy. iinvoice considers the guarding of your privacy as of the utmost importance.

iinvoice only collects such information as is necessary to conduct business with you. You will always know what information is being collected, and will have the option to choose how iinvoice utilises your information to communicate with you. We will only collect information by lawful and fair means and not in an intrusive way.

iinvoice and its service providers will only use personal or business information you have supplied in order to:

- identify you as the product owner and to provide better customer service to you, your business partners and your employees
- perform authorised financial transactions with you and your associated service providers
- operate our business as it pertains to you;
- keep you informed about iinvoice products and services and those of relevant business partners
- fulfil legal and regulatory obligations

Aggregated data that contains no information specific to a particular person or business may be shared with our business partners, for example, aggregated statistical trend in a particular industry sector.

iinvoice uses the information you supply in many ways necessary for us to do business together: product promotion, order fulfillment, product registration and company file activation, provide transactional services and customer support and for secure access to iinvoice websites.

iinvoice needs to be able to contact you about product upgrades and new product releases and to inform you of new services relevant to your business, including special offers (you may, however, notify us at any time that you do not want to receive any marketing communications from iinvoice).

When you use our services, you must provide contact information (such as name and address) and financial information (such as credit-card number and expiration date if you are using this payment method). iinvoice uses this information to fulfill your order and bill you. If we have trouble processing an order, this contact information is also used to get in touch with you to resolve the problem.

iinvoice asks you to register and create your log in ID and password for the service you purchase with relevant personal and business details. This registration process combined with ID and password are to ensure that only you - and no unauthorised persons - receive the service and information iinvoice provides.

To facilitate the provision of the transactional service for which you have applied iinvoice is required to pass information you have provided to its service providers.

Registration links your iinvoice product and version to your contact details. This allows our support consultants to provide you with quality advice relevant to your particular situation when you call iinvoice Customer support. If software or documentation needs to be emailed or posted to you, the consultant has all the information needed to ensure fast service.



Many useful services are available at iinvoice websites and more services are being planned. Your information gives you authorised access so that you - and only you - can update your personal information, access online help or perform financial transactions. Our web sites may contain links to other sites belonging to other parties and which are beyond the control of iinvoice. Please note that we cannot vouch or be responsible for the privacy practices of non-iinvoice sites.

Personal information that is submitted to iinvoice websites it is protected both on and offline. iinvoice web pages that request information or allow transaction processing use the Hypertext Transport Protocol Security (HTTPS) protocol (excluding Test Drive and Accountant updates) which allows data to be transmitted in an encrypted form known as Secure Sockets Layer (SSL) - visit secure for details.

iinvoice is also committed to protecting your information offline. All of your personal and business information, not just sensitive information, is restricted to only those employees who need it to perform a specific task. For example, an accounts clerk may need access to your bank details to remit a credit-card overpayment or a customer service representative may need to identify you to inform you of a free upgrade.

iinvoice also uses Internet Protocol (IP) addresses to analyse trends, administer our websites, track your navigation among iinvoice web pages and gather broad information for aggregate use. Our web servers may also send cookies to your browser to track navigation history and ensure transaction pages, such as 'shopping cart' interactions, work correctly. Cookies contain only coded information that cannot be used by third parties to access your confidential information.

The iinvoice informs its employees about the importance of confidentiality and customer privacy through its operating procedures, training programs and internal policies. iinvoice will take appropriate disciplinary measures to enforce privacy responsibilities of its employees. If iinvoice contracts with external service providers to provide service support, iinvoice will require them to conform to the iinvoice privacy policy.

If you have any questions or you believe that iinvoice has not adhered to this Privacy Statement, please contact the iinvoice office. We will then use all commercially reasonable efforts to promptly determine if there is a problem and take the necessary corrective action.

In the event that you need to update or correct your personal or business information, you can do so at www.iinvoice.com.au. Alternatively, you can call, fax or mail changes to your personal information to iinvoice office.

Any changes to this Privacy Statement that may be made from time to time will be available on the iinvoice website. You can also obtain a copy of the current Privacy Statement by either emailing or writing to the privacy officer in your local iinvoice office.

E Funding Pty Ltd

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